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*LIMITED TO MATTERS
AND PROCEEDINGS BEFORE
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September 10, 2001

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Commissioner for Patents
Washington, D.C. 20231

Art Unit 2176

Re: U.S. Non-Provisional Utility Patent Application
Appl. No. 09/848,437; Filed: May 4, 2001
For: **System, Method, and Computer Program**
Product for Knowledge Management
Inventors: Blair *et al.*
Our Ref: 1531.015000H (*as amended*)

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Technology Center 2100

Sir:

Transmitted herewith for appropriate action are the following documents:

1. Original, executed Certificate under 37 C.F.R. § 3.73(b) with a copy of the Assignment attached;
2. Original, executed Power of Attorney from Assignee;
3. Original, executed Statement Claiming Small Entity Status; and
4. One return postcard.

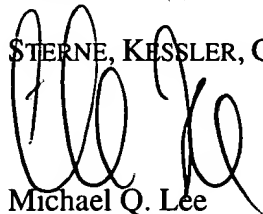
It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier. In the event that extensions of time are necessary to prevent abandonment of this patent application, then such extensions of time are hereby petitioned.

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.

Commissioner for Patents
September 10, 2001
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The U.S. Patent and Trademark Office is hereby authorized to charge any fee deficiency, or credit any overpayment, to our Deposit Account No. 19-0036. A duplicate copy of this letter is enclosed.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael Q. Lee". The signature is stylized with large, flowing loops.

STERNE, KESSLER, GOLDSTEIN & FOX P.L.L.C.

Michael Q. Lee
Attorney for Applicants
Registration No. 35,239

Enclosures

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